GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH

Microcredit Regulatory Authority (MRA)



Development of a Microfinance Information Database Management System (MFI-DBMS) for the Entire Microfinance Sector of Bangladesh.

User Manual

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Submitted by:



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Acronyms and Abbreviation

GIS	Geographic Information System
HTML	Hyper Text Mark-up Language
MFI	Microfinance Institute
MRA	Microcredit Regulatory Authority
OS	Operating System
PHP	PHP: Hypertext Pre-processor
SQL	Structured Query Language
URL	Uniform Resource Locator
MFI-DBMS	Microfinance Information Database Management System
MFIs	Microfinance Institutes
MIS	Management Information System
MRA	Microcredit Regulatory Authority
RDBMS	Relational Database Management System
SQL	Structured Query Language
SRDI	Soil Resource Development Institute
SRS	Software Requirements Specification
ToR	Terms of Reference
UAT	User Acceptance Testing
UML	Unified Modeling Language

Chapter 1: Overview of the System

1.1 MFI-DBMS Overview

MFI-DBMS web portal has been developed for Microcredit Regulatory Authority setting up a Microfinance Information Database Management System (MFI-DBMS) intends to apply a part of the proceeds of developing a National Level Database Information System for the entire Microfinance sector of Bangladesh.

The URL of MFI-DBMS is <u>http://116.193.216.100/mfi-dbms/</u>. Click on the URL or type the URL at address bar of your browser and press enter. The home page will be appeared showing the following screen.

Login Sign Up User Guide কীবোর্ড নির্বাচন 🗸
Microfinance Information System
Audul Mr + Obais
Birdschulle. Microfinance Information Database Management System (MFI-DBMS) is a National Level Database covering the entir Bangladesh. It contains information of different organizations such as NGO-MFIs including Grameen Bank, Government Micro-Mance Providek, of Non-Bank financial institutions and Micro-Finance Fund Providers. These organizations are also able to access necessary information from the Apart from that, a number of stakeholder/peer organizations like Prime Minister's Office, Bangladesh Bank and Parliament can ge access to MFI Sign up
and extract vanous information regarding microhinance activities to make decisions. This MH-LUBMS acts as a decision support system to "memp sustainable growth of Microfinance Industry of the country and to contribute to evolve regulatory aspects for the Regulators. We based AELEDMS consists of following modules.
B Basic Info Module: This module helps to capture basic information of MFIs which assists MRA to monitor and assess the current state Login Licensing Process Module: This module automates the whole licensing process includes inviting application, rejection, suspension renewal, payment etc.
Loans and Savings Module: This module captures both saving and loan related information of MFIs.
B Product Module: Program or activities other than credit & saving are included in this module. This module also defines new products and keep training information of MFIs.
Supervision Module: This module assists MRA to supervise the activities and operations of MFIs through offsite as well as onsite supervision.
B Report/Query Module: This module generates standard and customize reports retrieving information from MFI-DBMS.
Event Viewing and Access Control Module: Security issues as access level security and event tracking will be maintained through this module.
60>>
MRA © 2014: All Rights Reserved Designed & Developed by: CEGIS

Figure 1.1: MFI-DBMS Main Page

Microcredit Regulatory Authority	Login Sign Up User Guide গীবাৰ নিৰ্ণচন ২ Microfinance Information System
	Sign in User Id : Password : . Sign in
MRA © 2014: All Rights Re	served Designed & Developed by: CEGIS

Figure 1.2: MFI-DBMS Login Page

1.2 Login

Login: Click on the Login. A login screen will appear. Login Screen will ensure that unauthorized user cannot access to the web Application. For first time MRA will provide user name and password after that MFI can be change the user name and password.

User Id	:		
Password	:		

Figure 1.3: Login Window

Type your User ID, Password. Then Click on Sign in button to log in the application Editor. After successful login the following screen will appear:

1.3 Main Interface

After Logging on to Main Application, following window will appear. Left side of the window contains the name modules and after clicking modules get sub modules. Clicking on each sub module will provide facilities to perform as for MFI and MRA admin. MRA admin is main administrator of the MFI-DBMS.



Figure 1.4: Main Page

Chapter 2: Operational Management Related Statement of NGO-MFIs

2.1 Operational Management Related Statement of NGO-MFIs

Each MFI has some basic information which is required to identity an MFI. The MRA uses this information to monitor and assess the current state of the MFI as well as communicate with the MFI. MFI provide this information during the license application and updates this as and when required. Basic module help to capture and maintain this basic information of all MFIs such as name, address, registration authority, human resources, assets etc. A Data Entry Form will be designed and shared with MRA officials. The form has finalized after incorporating comments and suggestions of the officials. To prevent punching error during data entry of geographic data (division, district, etc.) a list of names from the data dictionary has presented. Operational Management has been developed for two categories, there are: New License Applicant and Licensed MFI. The descriptions of sub menu is given in the following section.

2.1.1 Basic Information

2.1.1.1 Primary Information

MFI add their own information in this window

- 1. Name of NGO-MFIs
- 2. License No.
- 3. Licensing Year

of ARH			
/23-2015			
-30			
ocieties Registration Act - 2007	n Act - 2006		
.1 So	.1-30 Societies Registratio t Act - 2007	1-30 Societies Registration Act - 2006 t Act - 2007 	1-30 Societies Registration Act - 2006 t Act - 2007

Figure 2.1: Primary Information

- 4. Basic Information
- 5. Date of License Issue
- 6. Primary Registration Act

2.1.1.2 Address of Organization

- 1. Name of Organization
- 2. Select the Address Type from dropdown list (Head Office or Liaison Office)
- 3. Enter the Address details
- 4. Select the District Name form dropdown list
- 5. Select the Upazila Name form dropdown list

- 6. Select the Union Name form dropdown list
- 7. Select the Mauza Name form dropdown list
- 8. Enter the Mahalla/Post Office Name
- 9. Enter the Road Name/Village Name
- 10. Enter the Phone No.
- 11. Enter the Mobile No.
- 12. Enter the Fax Number
- 13. Enter the E-mail address

Address of Organization (Add)	User Id:	anis112@yahoo.com
Name of Organization	Test Org of ARH	
Address Type	:Select	•
Address		
District	Select	-
Upazila	Select	•
Union	Select	•
Mauza	Select	
Mahalla/Post Office	:	
Road Name/Village		
Phone No.	•	
Mobile No.		
Fax	•	
E-mail		

Figure 2.2: Address of Organization

2.1.1.3 Branch Information

In order to capture branch information, please follow the steps given below:

- 1. Select the Office Type form dropdown list
- 2. Enter the Office Name
- 3. Enter the Mailing Address
- 4. Select the District Name form dropdown list
- 5. Select the Upazila Name form dropdown list
- 6. Select the Union Name form dropdown list
- 7. Select the Mauza Name form dropdown list

Name of Organization	n:	Association for Advancement & Development(AAD)		
Office Type	:	Head Office	• *	
Office Name	:		*	
Mailing Address				
District		Salart	*	
District				
Upazila	:	Select	*	
Union	:	Select	•	
Mauza		Select	•	
Mahalla/Post Office	:		*	
Road Name/Village			*	
E-mail	:		*	
Phone no.				
Mobile no.	•		*	
Fax	•			
Latitude	÷		*	
Longitude	:		*	

Figure 2.3: Address of Organization

- 8. Enter the Mahalla/Post Office
- 9. Enter the Road Name/Village
- 10. Enter the E-mail
- 11. Enter the Phone no.
- 12. Enter the Mobile no
- 13. Enter the Fax
- 14. Enter Latitude which is collected form Mobile device (Example: 23.781537)
- 15. Enter Longitude which is collected form Mobile device (Example: 90.413413)
- 16. Please click Save & Next button.

If the Office Type is Head Office then you have to Enter 10-13 otherwise those field will not be shown.

After clicking Save & Next button, following screen will be appeared.

If the Office Type is Head Office then you have to Enter 10-13 otherwise those field will not be shown.

After clicking Save & Next button, following screen will be appeared.

Upload the Picture of Branch Office			User Id: mfi1
Name of Organization	:	Test 001	
Upload Picture	:)	Browse Picture to Add	
		Upload & Next	

Figure 2.4: Upload picture of Branch Office

Please follow the following steps to upload the picture of the branch:

Click on Upload Picture Box and browse your desire location to upload picture.

Picture of office building should clearly contain the Signboard of respective office (Head office/branch Office). Without this attachment (picture) the form will not be accepted. Size of the Picture must not be higher than 300 KB.

After finish this form click Upload & Next button the Branch information is registered.

There are some options such as Back to Home, Back to Branch List, Add Another Branch or Edit in this portal.

Again the process will be continued for another branch information entry.

You can Edit or Delete any Branch Information in this web portal.

2.1.1.4 Operational Management Related Statement

- 1. Period
- 2. Name of Organization
- 3. Enter the General Body (Number of Member: Male)
- 4. Enter the General Body (Number of Member: Female)
- 5. Enter the General Body (Number of Yearly Meeting Held)
- 6. Select the General Body (Date of Last Meeting)
- 7. Enter the General Body (Number of Participant in the Last Meeting)
- 8. Select the Executive Body (Expiry Date)
- 9. Enter the Executive Body (Number of Member : Male)
- 10. Enter the Executive Body (Number of Member : Female)

- 11. Enter the Executive Body (Number of Yearly Meeting Held)
- 12. Select the Executive Body (Date of Last Meeting)
- 13. Enter the Executive Body (Number of Participant in the Last Meeting)
- 14. Choose the option in Operational Policies/Manual (Service Rules)

Operational Management Related Stateme	ent of NGO-MFIs
Period	: Jan/2016 to Jun/2016
Name of Organization	: Test Org of ARH
General Body	
01. Number of Member :	
a) Male	:
b) Female	:
02. Number of Yearly Meeting Held	
03. Date of Last Meeting	
04. Number of Participant in the Last Meeting	
over number of statepart in the case recearing	
Executive Body	
US. Expiry Date	
06. Number of Member :	
a) Male	:
b) Female	
07. Number of Yearly Meeting Held	:
08. Date of Last Meeting	:
09. Number of Participant in the Last Meeting	1 :
Operational Policies/Manual	
10. Service Rules	: OYes ONO
11. Financial Policy	: O Yes O No
12. Savings and Credit Policy	: OYes No
13. NIS & Anti Money Laundering Guideline	: 🔘 Yes 🔘 No
14. Citizen Charter	: 🔘 Yes 🔘 No
 b) Female 16. Regional Office : 	:
a) Male	
b) Female	
17. Und Office .	
17. Head Office :	
a) Male	
b y remute	•
Human Resources Involved in Organization(I	Including Microfinance)
18. Branch :	
a) Male	
D) Female	
19. Regional Office :	
19. Regional Office :a) Male	·
19. Regional Office : a) Male b) Female	
 19. Regional Office : a) Male b) Female 20. Head Office : 	
 19. Regional Office : a) Male b) Female 20. Head Office : a) Male 	
 Regional Office : Male Female Head Office : Male Male Female Female 	
 Regional Office : a) Male b) Female Head Office : a) Male b) Female 21. Amount of Highest Monthly Salary 	
 Regional Office : a) Male b) Female Head Office : a) Male b) Female Amount of Highest Monthly Salary Designation for Highest Monthly Salary 	
19. Regional Office : a) Male b) Female 20. Head Office : a) Male b) Female 21. Amount of Highest Monthly Salary 22. Designation for Highest Monthly Salary 23. amount of Lower Monthly Salary	
 Regional Office : a) Male b) Female Head Office : a) Male b) Female Amount of Highest Monthly Salary Designation for Highest Monthly Salary Amount of Lowest Monthly Salary Amount of Lowest Monthly Salary 	
 Regional Office : a) Male b) Female Head Office : a) Male b) Female Amount of Highest Monthly Salary Designation for Highest Monthly Salary Amount of Lowest Monthly Salary Designation for Lowest Monthly Salary 	
 Regional Office : a) Male b) Female Head Office : a) Male b) Female Male b) Female Amount of Highest Monthly Salary Designation for Highest Monthly Salary Designation for Lowest Monthly Salary Management Related Other Information 	

Figure 2.5: Operational Management Related Statement

- 15. Choose the option in Operational Policies/Manual (Financial Policy)
- 16. Choose the option in Operational Policies/Manual (Savings and Credit Policy)
- 17. Choose the option in Operational Policies/Manual (NIS & Anti Money Laundering Guideline)
- 18. Choose the option in Operational Policies/Manual (Citizen Charter)
- 19. Enter the Human Resources Involved in Microcredit Program (Branch :Male)
- 20. Enter the Human Resources Involved in Microcredit Program (Branch : Female)
- 21. Enter the Human Resources Involved in Microcredit Program (Regional Office: Male)
- 22. Enter the Human Resources Involved in Microcredit Program (Regional Office: Female)
- 23. Enter the Human Resources Involved in Microcredit Program (Head Office: Male)
- 24. Enter the Human Resources Involved in Microcredit Program (Head Office: Female)
- 25. Enter the Human Resources Involved in Organization(Including Microfinance) (Branch :Male)
- 26. Enter the Human Resources Involved in Organization(Including Microfinance) (Branch :Female)
- 27. Enter the Human Resources Involved in Organization(Including Microfinance) (Regional Office: Male)
- 28. Enter the Human Resources Involved in Organization(Including Microfinance) (Regional Office: Female)
- 29. Enter the Human Resources Involved in Organization(Including Microfinance) (Head Office: Male)
- 30. Enter the Human Resources Involved in Organization(Including Microfinance) (Head Office: Female)
- 31. Enter the Amount of Highest Monthly Salary
- 32. Enter the Designation for Highest Monthly Salary
- 33. Enter the Amount of Lowest Monthly Salary
- 34. Enter the Designation for Lowest Monthly Salary
- 35. Enter the Management Related Other Information

2.1.1.5 Consolidated Statement of Financial Position

- 1. Period
- 2. Name of Organization
- 3. Enter the Properties and Assets (Non-Current Assets : Property, Plant and Equipment)
- 4. Enter the Properties and Assets (Non-Current Assets : Long Term Investments)
- 5. Enter the Properties and Assets (Non-Current Assets : Loan to Other Micro Credit Organizations-Long Term)
- 6. Enter the Properties and Assets (Non-Current Assets : Other Loan Long Term)
- 7. Enter the Properties and Assets (Current Assets : Loan to Members)
- 8. Enter the Properties and Assets (Current Assets : Short Term Investments)

- 9. Enter the Properties and Assets (Current Assets : Loan to Other Micro Credit Organization-Short Term)
- 10. Enter the Properties and Assets (Current Assets : Other Loan-Short Term)

Consolidated Statement of Financial Positi	on		User Id: anis112@yahoo.com
Period	:	Jan/2016 to Dec/	/2016
Name of Organization	:	Test Org of ARH	
Properties and Assets			
01. Non-Current Assets :			
a) Property, Plant and Equipment	:		Add Notes
b) Long Term Investments	:		Add Notes
 c) Loan to Other Micro Credit Organizations-Long Term 	:		Add Notes
d) Other Loan - Long Term	:		Add Notes
02. Current Assets :			
a) Loan to Members			
 b) Short Term Investments 			Add Notes
c) Loop to Other Micro Credit			Add notes
Organization-Short Term	:		Add Notes
d) Other Loan-Short Term	:		Add Notes
e) Account Recivables			Add Notes
f) Advance, Deposits & Prpayments	:		Add Notes
g) Stock & Stores	:		Add Notes
h) Cash in Hand	:		Add Notes
i) Cash at Bank	:		Add Notes
Capital Fund and Liabillities			
03. Capital Fund :			
a) Donor Found	:		Add Notes
b) Cumulative Surplus	:		Add Notes
c) Other Funds	:		Add Notes
04. Non Current Liabilities :			
a) Loans from PKSF			Add Notes
b) Loans from Housing Fund-Long Term			Add Notes
c) Loans from Other-Long Term			Add Notes
d) Loan from Other Government Sources			Add Notes
e) Loan from Other Micro Credit			
Organizations-Long Term			Add Notes
f) Loans from Commercial Banks-Long Terr	m :		Add Notes
g) Other Loans-Long Term			Add Notes
05. Current Liabilities :			
a) Loans from PKSF			Add Notes
b) Loans from Housing Fund			Add Notos
c) Loans from Other Government Sources			Add Notes
Short Term	:		Add Notes
Organizations-Short Term	1		Add Notes
Term	:		Add Notes
f) Other Loans-Short Term	:		Add Notes
g) Members Savings Deposits	2		Add Notes
h) Account Payables	:		Add Notes
i) Loan Loss Provision	:		Add Notes
j) Gratuity Fund	:		Add Notes

Figure 2.6: Consolidated Statement of Financial Position

11. Enter the Properties and Assets (Current Assets : Account Receivables)

- 12. Enter the Properties and Assets (Current Assets : Advance, Deposits & Prepayments)
- 13. Enter the Properties and Assets (Current Assets : Stock & Stores)
- 14. Enter the Properties and Assets (Current Assets : Cash in Hand)
- 15. Enter the Properties and Assets (Current Assets : Cash at Bank)
- 16. Enter the Capital Fund and Liabillities (Capital Fund : Donor Found)
- 17. Enter the Capital Fund and Liabillities (Capital Fund : Cumulative Surplus)
- 18. Enter the Capital Fund and Liabillities (Capital Fund : Other Funds)
- 19. Enter the Capital Fund and Liabillities (Non Current Liabilities : Loans from PKSF)
- 20. Enter the Capital Fund and Liabillities (Non Current Liabilities : Loans from Housing Fund-Long Term)
- 21. Enter the Capital Fund and Liabillities (Non Current Liabilities : Loans from Other-Long Term)
- 22. Enter the Capital Fund and Liabillities (Non Current Liabilities : Loan from Other Government Sources)
- 23. Enter the Capital Fund and Liabillities (Non Current Liabilities : Loan from Other Micro Credit Organizations-Long Term)
- 24. Enter the Capital Fund and Liabillities (Non Current Liabilities : Loans from Commercial Banks-Long Term)
- 25. Enter the Capital Fund and Liabillities (Non Current Liabilities : Other Loans-Long Term)
- 26. Enter the Capital Fund and Liabillities (Current Liabilities : Loans from PKSF)
- 27. Enter the Capital Fund and Liabillities (Current Liabilities : Loans from Housing Fund)
- 28. Enter the Capital Fund and Liabillities (Current Liabilities : Loans from Other Government Sources Short Term)
- 29. Enter the Capital Fund and Liabillities (Current Liabilities : Loan from Other Micro Credit Organizations-Short Term)
- 30. Enter the Capital Fund and Liabillities (Current Liabilities : Loans from Commercial Banks-Short Term)
- 31. Enter the Capital Fund and Liabillities (Current Liabilities : Other Loans-Short Term)
- 32. Enter the Capital Fund and Liabillities (Current Liabilities : Members Savings Deposits)
- 33. Enter the Capital Fund and Liabillities (Current Liabilities : Account Payables)
- 34. Enter the Capital Fund and Liabillities (Current Liabilities : Loan Loss Provision)
- 35. Enter the Capital Fund and Liabillities (Current Liabilities : Gratuity Fund)

MFI can Add Notes where they needed to clarify the input values.

2.1.1.6 Statement of Income & Expenditure

- 1. Period
- 2. Name of Organization
- 3. Enter the Statement of Comprehensive Income (Income : Service Charges on Loan)
- 4. Enter the Statement of Comprehensive Income (Income : Other Sales Form)

- 5. Enter the Statement of Comprehensive Income (Income : Other)
- 6. Enter the Statement of Comprehensive Income (Income : Membership Fees)
- 7. Enter the Statement of Comprehensive Income (Income : Donation)
- 8. Enter the Statement of Comprehensive Income (Income : Bank Interest on FDR)
- 9. Enter the Statement of Comprehensive Income (Income : Bank Interest)

Statement of Income & Expenditure		0581 10. 1110	(admin)
Period	: Jan/2016	to Dec/2016	
Name of Organization	:Select-	<u>*</u>	-
Statement of Comprehensive Income			
01. Income :			
a) Service Charges on Loan	:	Add Notes	
b) Other Sales Form			
c) Others	lik.	Add Notes	
d) Membership Fees	:		
e) Donation		Add Notes	
f) Bank Interest on FDR			
g) Bank Interest	6		
02. Expenditure :			
a) Training Expense			
b) Telephone and Postage			
c) Taxes			
d) Service Charge of PKSE Load			
e) Traveling			
f) Repair and Maintenance			
a) Registration Fee			
 h) Printing and Stationary 			
i) Other Operating Expenses			
i) Other Loan Interest			
k) Office Rent			
 Newspapers and Periodicals 			
m) Meeting Expenses			
n) LLP			
 a) Legal Expenses 			
 p) Interest on Member's Savings 			
 q) Gas and Electricity 			
r) Fuel Cost			
s) Entertainment			
t) DMFE	:		
u) Depreciation			
v) Board Member's Honorarium	:		
w) Bank Charges/DD Charges	:		
x) Audit Fees			
y) Advertisement	:		
z) Salaries and Allowance	:		
aa) Vehicle Maintenance			
ab) Others		Add Notes	

Figure 2.7: Statement of Income & Expenditure

10. Enter the Statement of Comprehensive Income (Expenditure : Training Expense)
11. Enter the Statement of Comprehensive Income (Expenditure : Telephone and Postage)
12. Enter the Statement of Comprehensive Income (Expenditure : Taxes)
13. Enter the Statement of Comprehensive Income (Expenditure : Service Charge of PKSF Load)
14. Enter the Statement of Comprehensive Income (Expenditure : Traveling)
15. Enter the Statement of Comprehensive Income (Expenditure : Repair and Maintenance)
16. Enter the Statement of Comprehensive Income (Expenditure : Registration Fee)
17. Enter the Statement of Comprehensive Income (Expenditure : Printing and Stationary)
 Enter the Statement of Comprehensive Income (Expenditure : Other Operating Expenses)
19. Enter the Statement of Comprehensive Income (Expenditure : Other Loan Interest)
20. Enter the Statement of Comprehensive Income (Expenditure : Office Rent)
21. Enter the Statement of Comprehensive Income (Expenditure : Newspapers and Periodicals)
22. Enter the Statement of Comprehensive Income (Expenditure : Meeting Expenses)
23. Enter the Statement of Comprehensive Income (Expenditure : LLP)
24. Enter the Statement of Comprehensive Income (Expenditure : Legal Expenses)
25. Enter the Statement of Comprehensive Income (Expenditure : Interest on Member's Savings)
26. Enter the Statement of Comprehensive Income (Expenditure : Gas and Electricity)
27. Enter the Statement of Comprehensive Income (Expenditure : Fuel Cost)
28. Enter the Statement of Comprehensive Income (Expenditure : Entertainment)
29. Enter the Statement of Comprehensive Income (Expenditure : DMFE)
30. Enter the Statement of Comprehensive Income (Expenditure : Depreciation)
31. Enter the Statement of Comprehensive Income (Expenditure : Board Member's Honorarium)
32. Enter the Statement of Comprehensive Income (Expenditure : Bank Charges/DD Charges)
33. Enter the Statement of Comprehensive Income (Expenditure : Audit Fees)
34. Enter the Statement of Comprehensive Income (Expenditure : Advertisement)
35. Enter the Statement of Comprehensive Income (Expenditure : Salaries and Allowance)
36. Enter the Statement of Comprehensive Income (Expenditure : Vehicle Maintenance)
37. Enter the Statement of Comprehensive Income (Expenditure : Others)
MFI can Add Notes where they needed to clarify the input values.

2.1.1.7 Working Area

- 1. Period
- 2. Name of Organization
- 3. Enter the Working Area (No. of Districts Covered)
- 4. Enter the Working Area (No. of Thana/Upazila Covered)
- 5. Enter the Working Area (No. of Unions)
- 6. Enter the Working Area (No. of Villages)
- 7. Enter the Working Area (No. of Branches)
- 8. Enter the Number of Groups (Male Based)
- 9. Enter the Number of Groups (Female Based)
- 10. Enter the Number of Members (Male)
- 11. Enter the Number of Members (Female)
- 12. Enter the Number of Borrowers (Male)
- 13. Enter the Number of Borrowers (Female)

	: Jan/2016 to Jun/2016	Period
•	:Select	Name of Organization
		Working Area
	:	01. No. of Districts Covered
	-	02. No. of Thana/Upazila Covered
	:	03. No. of Unions
	•	04. No. of Villages
	:	05. No. of Branches
		Number of Groups
		06. Male Based
	:	07. Female Based
		Number of Members
	:	08. Male
	:	09. Female
		Number of Borrowers
	:	10. Male
	:	09. Female I Number of Borrowers 10. Male

Figure 2.8: Working Area

2.2 Apply for New License

Apply for new application required some information for the licensing process. Apply for New License portion helps to capture and maintain their basic information of applied MFIs such as name, address, registration authority, human resources, assets etc. A Data Entry Form will be designed and shared with MRA officials. The form has finalized after incorporating comments and suggestions of the officials. There descriptions are given in the following section.

2.2.1 General Information

2.2.1.1 Primary Information

- 1. Name of NGO-MFIs
- 2. License No.
- 3. Licensing Year

rimary Information		User Id: abc
Name of NGO-MFIs	: a-b-c	Edit
License No.	: MRA-460/20-2015	
Licensing Year	: 2015	

Figure 2.9: Primary Information

2.2.1.2 Addresses

- 1. Name of Organization
- 2. Select the Address Type from dropdown list (Head Office or Liaison Office)
- 3. Enter the Address details
- 4. Select the District Name form dropdown list
- 5. Select the Upazila Name form dropdown list
- 6. Select the Union Name form dropdown list
- 7. Select the Mauza Name form dropdown list
- 8. Enter the Mahalla/Post Office Name
- 9. Enter the Road Name/Village Name
- 10. Enter the Phone No.
- 11. Enter the Mobile No.
- 12. Enter the Fax Number
- 13. Enter the E-mail address

osed Address of Organizatio	n (Add)	User Id: abc
Name of Organization	ı: a-b-c	
Address Type	:Select	•
Address		
District	:Select	-
Upazila	:Select	•
Union	:Select	•
Mauza	:Select	•
Mahalla/Post Office	1 9 1	
Road Name/Village	4	
Phone No.	•	
Mobile No.	:	
Fax		
E-mail	:	

Figure 2.10: Addresses

2.2.1.3 Registration Information

- 1. Name of Organization
- 2. Select the Registration Authority from dropdown list
- 3. Enter the Registration No.
- 4. Choose the Date of Registration
- 5. Choose the Date of Expiry of Registration

egistration Information	User	(d: abc
Name of Organization	: a-b-c	
Registration Authority	:Select	•
Registration No.		
Date of Registration	:	
Date of Expiry of Registration	:	

Figure 2.11: Registration Information

2.2.1.4 Proposed Branches and Location

- 1. Name of Organization
- 2. Enter the Branch Name
- 3. Select District Name from the respective dropdown list
- 4. Select Upazila Name from the respective dropdown list
- 5. Select Union Name from the respective dropdown list
- 6. Select Mauza Name from the respective dropdown list
- 7. Enter the Latitude
- 8. Enter the Longitude

sed Branches and Locat	ion (Add)	
Name of Organizati	on : a-b-c	
Branch Name	:	*
District	:Select	▼ *
Upazila	:Select	*
Union	:Select	•
Mauza	:Select	•
Latitude	:	
Longitude	:	

Figure 2.12: Proposed Branches and Location

2.2.2 Financial Information

2.2.2.1 Bank Name and Branch Used for Transactions

- 1. Name of Organization
- 2. Enter the Name of Banks
- 3. Enter the Name of Bank Branch
- 4. Enter the Name of Account Operating Officer
- 5. Enter the Designation of Account Operating Officer

ank Information for Transactions	U	ser Id: abc
Name of Organization	: a-b-c	
Name of Banks	:	
lame of Bank Branch	:	
lame of Account Operating Officer	:	
Designation of Account Operating Officer	:	

Figure 2.13: Bank Name and Branch Used for Transactions

2.2.2.2 Information About the Lending Fund (Revolving Loan Fund)

- 1. Name of Organization
- 2. Select the Source from dropdown list
- 3. Select the Source Category from dropdown list
- 4. Select the Source Sub-Category from dropdown list
- 5. Enter the Taka Received amount
- 6. Enter the Ratio in respect of Total Fund
- 7. Enter the Cost of Fund (%)
- 8. Enter the Remarks (If needed)

Name of Organization	: a-b-c	
Source	:Select	
Source Category	:Select	•
Source Sub-Category	:Select	•
Taka Recieved	:	
Ratio in respect of Total Fund	:	
Cost of Fund (%)	:	
Remarks	-	

Figure 2.14: Information About the Lending Fund (Revolving Loan Fund)

2.2.2.3 Proposed Deposit Information

- 1. Name of Organization
- 2. Select the Proposed Savings or Deposit Scheme from dropdown list
- 3. Enter the Proposed Interest Rate

roposed barrings, roposet mormation	1	
Name of Organization	: a-b-c	
Proposed Savings or Deposit Scheme	:Select	•
Proposed Interest Rate	:	

Figure 2.15: Proposed Deposit Information

2.2.2.4 Proposed Loan Information

- 1. Name of Organization
- 2. Select the Proposed Loan Programs from dropdown list
- 3. Enter the Proposed Service Charge Rate

oposed Loan Information	
Name of Organization	: a-b-c
Proposed Loan Programs	:Select 💌
Proposed Service Charge Rate	

Figure 2.16: Proposed Loan Information

2.2.2.5 Statement of Income and Expenditure (Estimated)

- 1. Name of Organization
- 2. Select the Year (Subsequent to Commencement of Operation) from dropdown list
- 3. Enter the Income (Service Charge)
- 4. Enter the Income (Grant)
- 5. Enter the Income (Sale of Pass Book and Forms)
- 6. Enter the Income (Admission Fees)
- 7. Enter the Income (Income from Investment)
- 8. Enter the Income (Interest from Banks)
- 9. Enter the Income (Other Income)
- 10. Enter the Total Income (sum of SL. No. 1 7)
- 11. Enter the Expenses (Financial Expenses : Interest on Savings)
- 12. Enter the Expenses (Financial Expenses : Interest on Loans / Borrowings)
- 13. Enter the Expenses (Financial Expenses : Total Financial Expenses (SL. 9 + 10))
- 14. Enter the Expenses (General and Administrative Expenses : Salaries and Allowances)
- 15. Enter the Expenses (General and Administrative Expenses: Office Expenses (Rent, Electricity bill, Telephone bill, Stationary etc.)
- 16. Enter the Expenses (Financial Expenses : Depreciation)
- 17. Enter the Expenses (Financial Expenses : Training and Development)
- 18. Enter the Expenses (Financial Expenses : Honorarium to member of General and Executive Body)
- 19. Enter the Expenses (Financial Expenses : Audit Fee)
- 20. Enter the Expenses (Financial Expenses : Other Expenses)
- 21. Enter the Total General and Administrative Expenses (sum of SL. No. 12 -18)
- 22. Enter the Total Operational Expenses (SL. 11 + 19)

- 23. Enter the Total Income from Operation (SL. 8 minus SL. 20)
- 24. Enter the Loan Loss Provision
- 25. Enter the Net Earnings (SL. 21 minus SL. 22)
- 26. Enter the Transfer to various funds and reserves (other than Accumulated Income)
- 27. Enter the Transfer to Accumulated Income (SL. 23 minus SL. 24)

	-		
lame of Organization	: a-b-c		
ear (Subsequent to Commencement of Operation)	:Select		•
Income			
D1. Service Charge	:		
02. Grant	:		
03. Sale of Pass Book and Forms	:		
D4. Admission Fees	:	Add Notes	
05. Income from Investment	:	Add Notes	
D6. Interest from Banks	:		
07. Other Income	:	Add Notes	
08. Total Income (sum of SL. No. 1 - 7)	:		
Expenses			
Financial Expenses :			
09. Interest on Savings	:	Add Notes	
10. Interest on Loans / Borrowings	:	Add Notes	
11. Total Financial Expenses (SL. 9 + 10)	:		
General and Administrative Expenses :			
12. Salaries and Allowances	:		
12 Office Evenences (Bent Electricity bill			
13. Office Expenses (Kenc, Electricity bill,	:		
Telephone bill, Stationary etc.)	:		
Telephone bill, Stationary etc.) 14. Depreciation	:		
 13. Once Expenses (refit, Electricity on, Telephone bill, Stationary etc.) 14. Depreciation 15. Training and Development 	:		
 13. Once Expenses (refit, Electricity on, Telephone bill, Stationary etc.) 14. Depreciation 15. Training and Development 16. Honorarium to member of General and Executive Body 	: : : :	Add Notes	
 13. Once Expenses (Rein, Electricity Juli, Telephone bill, Stationary etc.) 14. Depreciation 15. Training and Development 16. Honorarium to member of General and Executive Body 17. Audit Fee 	: : : :	Add Notes	
 13. Once Expenses (Rein, Elecuticly Juli, Telephone bill, Stationary etc.) 14. Depreciation 15. Training and Development 16. Honorarium to member of General and Executive Body 17. Audit Fee 18. Other Expenses 		Add Notes Add Notes	
 13. Once Expenses (refit, Elecuticly only Telephone bill, Stationary etc.) 14. Depreciation 15. Training and Development 16. Honorarium to member of General and Executive Body 17. Audit Fee 18. Other Expenses 19. Total General and Administrative Expenses (sum of SL. No. 12 - 18) 		Add Notes Add Notes	
 13. Once Expenses (Refr., Elecuticly Juli, Telephone bill, Stationary etc.) 14. Depreciation 15. Training and Development 16. Honorarium to member of General and Executive Body 17. Audit Fee 18. Other Expenses 19. Total General and Administrative Expenses (sum of SL. No. 12 - 18) 20. Total Operational Expenses (SL. 11 + 19) 		Add Notes Add Notes	
 13. Once Expenses (Refr., Elecuticly Juli, Telephone bill, Stationary etc.) 14. Depreciation 15. Training and Development 16. Honorarium to member of General and Executive Body 17. Audit Fee 18. Other Expenses 19. Total General and Administrative Expenses (sum of SL. No. 12 - 18) 20. Total Operational Expenses (SL. 11 + 19) 21. Total Income from Operation (SL. 8 minus SL. 20) 		Add Notes Add Notes	
 13. Onlice Expenses (Relic, Elecuticly Juli, Telephone bill, Stationary etc.) 14. Depreciation 15. Training and Development 16. Honorarium to member of General and Executive Body 17. Audit Fee 18. Other Expenses 19. Total General and Administrative Expenses (sum of SL. No. 12 -18) 20. Total Operational Expenses (SL, 11 + 19) 21. Total Income from Operation (SL. 8 minus SL. 20) 22. Loan Loss Provision 		Add Notes Add Notes	
 Control Expenses (Refr., Elecuticly Juli, Telephone bill, Stationary etc.) Depreciation Training and Development Honorarium to member of General and Executive Body Audit Fee Other Expenses Total General and Administrative Expenses (sum of SL. No. 12 - 18) Total Operational Expenses (SL. 11 + 19) Total Income from Operation (SL. 8 minus SL. 20) Loan Loss Provision Not Expenses (SL. 21 minus SL. 22) 		Add Notes Add Notes	
 13. Onlice Expenses (Refr., Elecuticly Jill, Telephone bill, Stationary etc.) 14. Depreciation 15. Training and Development 16. Honorarium to member of General and Executive Body 17. Audit Fee 18. Other Expenses 19. Total General and Administrative Expenses (sum of SL. No. 12 - 18) 20. Total Operational Expenses (SL. 11 + 19) 21. Total Income from Operation (SL. 8 minus SL. 20) 22. Loan Loss Provision 23. Net Earnings (SL. 21 minus SL. 22) 		Add Notes Add Notes	
 Control Expenses (Refr., Elecuticly Jill, Telephone bill, Stationary etc.) Depreciation Training and Development Honorarium to member of General and Executive Body Audit Fee Other Expenses Other Expenses Total General and Administrative Expenses (sum of SL. No. 12 - 18) Total Operational Expenses (SL. 11 + 19) Total Income from Operation (SL. 8 minus SL. 20) Loan Loss Provision Net Earnings (SL. 21 minus SL. 22) Transfer to various funds and reserves (other than Accumulated Income) 		Add Notes Add Notes Add Notes	

Figure 2.17: Statement of Income and Expenditure (Estimated)

2.2.2.6 Balance Sheet (Estimated)

- 1. Name of Organization
- 2. Select the Year (Subsequent to Commencement of Operation) from dropdown list
- 3. Enter the Assets (Cash in Hand)
- 4. Enter the Assets (Cash at Bank)
- 5. Enter the Assets (Short term Investment (FDR))
- 6. Enter the Assets (Loans to other Microcredit Organizations)
- 7. Enter the Assets (Loan Loss Provision)
- 8. Enter the Assets (Other Loans)
- 9. Enter the Assets (Other Investments)
- 10. Enter the Assets (Land and Building net of Depreciation)
- 11. Enter the Assets (Other Fixed Asset net of Depreciation)
- 12. Enter the Assets (Other Assets)

13. Assets (Total Assets (sum of SL. No. 1 - 10)

- 14. Enter the Liabilities and Equity (Liabilities : Member Deposits)
- 15. Enter the Liabilities and Equity (Liabilities : Loans from PKSF)
- 16. Enter the Liabilities and Equity (Liabilities : Loans from Housing Fund)
- 17. Enter the Liabilities and Equity (Liabilities : Loans from other government sources)
- 18. Enter the Liabilities and Equity (Liabilities : Loans from other Microcredit Organizations)
- 19. Enter the Liabilities and Equity (Liabilities : Loans from Commercial Banks)
- 20. Enter the Liabilities and Equity (Liabilities : Other Loans)
- 21. Enter the Liabilities and Equity (Liabilities : Other Liabilities)
- 22. Liabilities and Equity (Total Liabilities (sum of SL. No. 12 19)
- 23. Enter the Equity (Donor Funds)
- 24. Enter the Equity (Cumulative Surplus)
- 25. Enter the Equity (Other Funds)
- 26. Equity (Total Equity (sum of SL. No. 21 23)

1004 W 12			
Name of Organization	: a-b-c		
Year (Subsequent to Commencement of Operation)	:Select	5	•
Assets			
01. Cash in Hand	•		
02. Cash at Bank	:		
03. Short term Investment (FDR)	:		
04. Loans to other Microcredit Organizations	:		
05. Loan Loss Provision	:		
06. Other Loans	:	Add Notes	
07. Other Investments	:	Add Notes	
08. Land and Building net of Depreciation	•		
09. Other Fixed Asset net of Depreciation	:		
10. Other Assets	•	Add Notes	
11. Total Assets (sum of SL. No. 1 - 10)	:		
Liabilities and Equity			
• Liabilities :			
12. Member Deposits	:		
13. Loans from PKSF	:		
14. Loans from Housing Fund	:		
15. Loans from other government sources	:	Add Notes	
 Loans from other Microcredit Organizations 	:		
17. Loans from Commercial Banks	:		
18. Other Loans	•	Add Notes	
19. Other Liabilities	:	Add Notes	
20. Total Liabilities (sum of SL. No. 12 - 19)	:		
• Equity :			
	:	Add Notes	
21. Donor Funds			
 21. Donor Funds 22. Cumulative Surplus 	:		
 21. Donor Funds 22. Cumulative Surplus 23. Other Funds 	:	Add Notes	

Figure 2.18: Balance Sheet (Estimated)

2.2.3 Information Regarding Microcredit Activities

2.2.3.1 Proposed Date of Commencement of Microcredit Operation

- 1. Name of Organization
- 2. Choose the Proposed Date of Commencement

rocredit Operation	Use	r Iu: abc
: a-b-c		
:		
	rocredit Operation	a-b-c

Figure 2.19: Proposed Date of Commencement of Microcredit Operation

2.2.3.2 Plan for Microcredit Activities

- 1. Name of Organization
- 2. Select the Year (Projection After Commencement of Operation) from dropdown list
- 3. Enter the Number of Clients (Male)
- 4. Enter the Number of Clients (Female)
- 5. Enter the Number of Borrowers (Male)
- 6. Enter the Number of Borrowers (Female)
- 7. Enter the Principal loan outstanding at field level (Taka)
- 8. Enter the Member Savings (Taka)
- 9. Enter the No. of Branches

an for Micro Credit Activities	User Id: abc
01. Name of Organization	: a-b-c
02. Year (Projection After Commencement of Operation)	:Select
Number of Clients	
03. Male	:
04. Female	:
I Number of Borrowers	
05. Male	:
06. Female	:
07. Principal loan outstanding at field level	:
(raid)	
08. Member Savings (Taka)	

Figure 2.20: Plan for Microcredit Activities

2.2.4 Head Office/Registered Office Information

2.2.4.1 Usage of Office Space

- 1. Name of Organization
- 2. Select the Usage Type for **Rented** from dropdown list
- 3. Enter the Duration of proposed Rent Agreement
- 4. Enter the Proposed monthly rent

e of Office Space (Add)		User Id: abc
Name of Organization	: a-b-c	
Usage Type	: Rented	-
Duration of proposed Rent Agr	eement :	
Proposed monthly rent	:	

Figure 2.21: Usage of Office Space (Rented)

- 1. Name of Organization
- 2. Select the Usage Type for **Ownership** from dropdown list
- 3. Enter the Holding No.
- 4. Enter the Khatiyan No.
- 5. Select the District from dropdown list
- 6. Select the Upazila from dropdown list
- 7. Select the Union from dropdown list
- 8. Select the Mauza from dropdown list

e of Office Space (Add)		User Id: abo
Name of Organization	: a-b-c	
Usage Type	: Ownership	•
Holding No.	:	
Khatiyan No.	:	
District	:Select	•
Upazila	:Select	•
Union	:Select	•
Mauza	:Select	-

Figure 2.22: Usage of Office Space (Ownership)

2.2.4.2 Other Immovable Property of the organization

- 1. Name of Organization
- 2. Enter the Property Description
- 3. Choose the Date of Acquiring
- 4. Enter the Monetary Value
- 5. Enter the Property Size (decimal)
- 6. Enter the Holding No.
- 7. Enter the Khatiyan No.
- 8. Select the District from dropdown list
- 9. Select the Upazila from dropdown list
- 10. Select the Union from dropdown list
- 11. Select the Mauza from dropdown list

ner immovable property of	f the organization (Add)	User Id: abc
Name of Organizat	tion : a-b-c	
Property Description	on :	
Date of Acquiring	:	
Monetary Value	:	
Property Size (dec	imal) :	
Holding No.	:	
Khatiyan No.	:	
District	:Select	•
Upazila	:Select	•
Union	:Select	•
Mauza	:Select	•

Figure 2.23: Other Immovable Property of the organization

2.2.5 Management Information

2.2.5.1 Information About the Members of the General Body

- 1. Name of Organization
- 2. Enter the Name of GB Member
- 3. Enter the Designation
- 4. Enter the Father's Name
- 5. Enter the Mother's Name
- 6. Enter the Spouse Name (where applicable)
- 7. Enter the Present Address
- 8. Enter the Permanent Address
- 9. Enter the Phone
- 10. Enter the Mobile
- 11. Enter the Fax
- 12. Enter the E-mail
- 13. Choose the Date of Birth
- 14. Enter the Nationality
- 15. Enter the Religion
- 16. Enter the National ID No.
- 17. Enter the Passport No. (if any)
- 18. Enter the TIN No. (if any)

nformation About the Members of t	he General Body	User Id: abc
Name of Organization	: a-b-c	
Name of GB Member	:	
Designation	:	
Father's Name	:	
Mother's Name	:	
Spouse Name (where applicable)	:	
Present Address	:	
Permanent Address	:	
Phone	:	
Mobile	:	
Fax	:	
E-mail	:	
Date of Birth	:	
Nationality	:	
Religion	:	
National ID No.	:	
Passport No. (if any)	:	
TIN No. (if any)	:	

Figure 2.24: Information About the Members of the General Body

2.2.5.2 Academic Qualification of the General Body Members

- 1. Name of Organization
- 2. Select the Name of GB Member from dropdown list
- 3. Select the Name of Examination from dropdown list
- 4. Enter the Name of Institute
- 5. Enter the Board/University

academic Qualification of the Ge	eneral Body Members	User Id: abc
Name of Organization	: a-b-c	
Name of GB Member	:Select	•
Name of Examination	:Select	•
Name of Institute	:	
Board/University	:	

Figure 2.25: Academic Qualification of the General Body Members

2.2.5.3 Financial Involvement of the Members of the General Body with the Organization

- 1. Name of Organization
- 2. Select the Name of GB Member from dropdown list
- 3. Enter the Amount of Donation
- 4. Enter the Loan to Organization (Amount)
- 5. Enter the Loan to Organization (Interest Rate)
- 6. Enter the Borrowing (Amount)
- 7. Enter the Borrowing (Interest Rate)

01. Name of Organization	: a-b-c	
02. Name of GB Member	:Select	•
03. Amount of Donation		
Loan to Organization (if any)		
04. Amount		
05. Interest Rate	:	
Borrowing (if any)		
06. Amount	:	
07. Interest Rate		

Figure 2.26: Financial Involvement of the Members of the General Body with the Organization

2.2.5.4 Case/Suit Information of Any Member of the Organization/General Body/Council of Directors

- 1. Name of Organization
- 2. Select the Name of GB Member from dropdown list
- 3. Enter the Case No.
- 4. Select the Type of Suit from dropdown list
- 5. Enter the Name of the Court
- 6. Enter the Duration of Conviction (if any)

Name of Organization	: a-b-c
Name of GB Member	:Select 🔻
Case No.	:
Type of Suit	:Select 🔻
Name of the Court	:
Duration of Conviction (if any)	:

Figure 2.27: Case/Suit Information of Any Member of the Organization/General Body/Council of Directors

2.2.5.5 Involvement of the Members of the General Body with Other NGO/Business Organization

- 1. Name of Organization
- 2. Select the Name of GB Member from dropdown list
- 3. Enter the Name of NGO/Business Organization
- 4. Enter the Address of NGO/Business Organization
- 5. Enter the Nature of Involvement

Name of Organization	÷	a-b-c
Name of GB Member	;	Select
Name of NGO/Business Organization	÷	
Address of NGO/Business Organization	:	
		h

Figure 2.28: Involvement of the Members of the General Body with Other NGO/Business Organization

2.2.5.6 Name and Address of Members of the Council of Directors

- 1. Name of Organization
- 2. Enter the Name
- 3. Enter the Address
- 4. Enter the Occupation
- 5. Enter the Designation
- 6. Enter the Name of Organization

Name of Organization	: a-b-c	
Name		
ddress	:	
Occupation	:	li.
Designation	:	
lame of Organization		

Figure 2.29: Name and Address of Members of the Council of Directors

2.2.5.7 Information About the Active/Proposed Chief Executive Officer

- 1. Name of Organization
- 2. Enter the Name
- 3. Choose the Date of Birth
- 4. Enter the Nationality
- 5. Enter the Academic Qualification
- 6. Enter the Experience of Microcredit Activities (years)
- 7. Choose the Date of Joining

nformation About the Active/Proposed (Chief Execu	tive Officer	User Id: abc
Name of Organization	: a-b-c		
Name	:		
Date of Birth	•		
Nationality	:		
Academic Qualification	:		
			.d
Experience of Microcredit Activities (years)	:		
Date of Joining			

Figure 2.30: Information About the Active/Proposed Chief Executive Officer

2.2.6 Employee Information

2.2.6.1 Human Resources

- 1. Name of Organization Name
- 2. Enter the Proposed Microcredit Activities (estimated) (Male)
- 3. Enter the Proposed Microcredit Activities (estimated) (Female)
- 4. Enter the Activities other than Microcredit (Male)
- 5. Enter the Activities other than Microcredit (Male)

luman Resources		User Id: abc
01. Name of Organization	: a-b-c	
Proposed Microcredit Activities (estimated)	
02. Male	:	
03. Female	:	
Activities other than Microcredit)	
04. Male	:	
05. Female		

Figure 2.31: Human Resources

2.2.7 Other Information

2.2.7.1 Sister Organization

- 1. Name of Organization
- 2. Enter the Name of the Sister Organization
- 3. Enter the Address details
- 4. Enter the Phone
- 5. Enter the Fax number
- 6. Enter the E-mail
- 7. Enter the CEO name in case of separate legal entity
- 8. Enter the Head Office
- 9. Enter the Share in proposed Microcredit Organization

ister Organization		User Id: abc
Name of Organization	: a-b-c	
Name of the Sister Organization	:	
Address	:	
	-	ih.
Phone	:	
Fax	:	
E-mail	:	
CEO name in case of separate legal entity	:	
Head Office	:	
Share in proposed Microcredit Organization	:	

Figure 2.32: Sister Organization

2.2.7.2 Other programs of the organization

- 1. Name of Organization
- 2. Enter the Name of Program
- 3. Enter the Working Area
- 4. Enter the Source of Fund
- 5. Enter the Share of the Organization (Taka)
- 6. Enter the Share of the Organization (Percent)
- 7. Enter the CEO name in case of separate legal entity
- 8. Enter the Address details
- 9. Enter the Fax number
- 10. Enter the E-mail address

ther Programs of the Organization		User Id: abc
01. Name of Organization	: a-b-c	
02. Name of Program	:	
03. Working Area	:	
04. Source of Fund	:	
Share of the Organization		
05. Taka	•	
06. Percent (%)	:	
07. CEO name in case of separate legal entity	:	
08. Address	:	
19. Phone	:	
10. Fax	:	
11. E-mail		

Figure 2.33: Other programs of the organization

2.2.7.3 Audit Information

- 1. Name of Organization
- 2. Choose the option in Has External Audit been Carried Out Previously (Yes/No)
- 3. Enter the Name of the Audit Firm
- 4. Enter the Address
- 5. Enter the Phone number
- 6. Enter the Fax number
- 7. Enter the E-Mail address

ıdit Information (Add)		User Id: abc
Name of Organization	: a-b-c	
Has External Audit been Carried Ou	it Previously : 🖲 Yes 🔘 No	
Name of the Audit Firm	:	
Address	:	
Phone	•	
Fax		



2.2.7.4 Rejection Status

- 1. Name of Organization
- 2. Choose the option in Has an Application for License Ever been Rejected by MRA (Yes/No)
- 3. Choose the Date of Rejection

Rejection Status (Add)	User Id: abc 🔢
Name of Organization	a-b-c
Has an Application for License Ever been Rejected by MRA	🖲 Yes 💿 No
Date of Rejection	

Figure 2.35: Rejection Status

2.2.8 Attachment

2.2.8.1 Attachment of Supporting Documents

All Supporting documents can attached in Pdf format.

2.2.9 Preview

2.2.9.1 Preview of Application before Submit

Before final submission MFI can preview their application.

Chapter 3: Loan and Savings Information

3.1 Loan Information

Loan is one of the important activities of MFIs. In order to evaluate the performance of an MFI, MRA needs to collect regularly various loan related information from MFIs. A number of MFIs' clients maintain a saving account in their respective MFIs. Every member or client of MFIs deposits an amount of money by weekly or fortnightly or monthly (periodically). MRA requires aggregated information about saving activities from each MFI at the pre-determined spatial and temporal granularity. Loan and Savings module has been capable of defining, capturing and processing necessary data of different loan and savings activities of all MFIs. Two separate submodules has been developed for this module. One sub-module will be used for capturing savings information such as savings type, savings balance, savings collection, interest paid on savings, savings distribution etc. The other sub-module will capture information of different loan activities such as loan type, number of borrowers, loan balance, tenure of the loan, installments, declared rate of service charge etc. The descriptions are given in the following section.

3.1.1 Branch wise Loan Information

- 1. Period
- 2. Name of Organization
- 3. Branch Name
- 4. Select the Types of Loan (Category) from dropdown list
- 5. Select the Types of Loan (Sub-Category) from dropdown list
- 6. Enter the LD During this Half Year (Principal)
- 7. Enter the LRc During this Half Year (Principal)
- 8. Enter the LRc During this Half Year (Service Charge)
- 9. Enter the LR in this Half Year (Principal)
- 10. Enter the LR in this Half Year (Service Charge)
- 11. Enter the Amount of Loan between 1 and 30 days (Watchful)
- 12. Enter the Amount of Loan between 31 and 180 days (Sub-Standard)
- 13. Enter the Amount of Loan between 181 and 365 days (Doubtful)
- 14. Enter the Amount of Loan Above 365 (Bad Loan)
- 15. Enter the Amount of Loan Above 365 (Amount of Advance Installment at the end of this Half Year)

ranch wise Loan Information		User Id: anis113	@yahoo.con
Period	:	Jan/2016 to Jun/2016	
Name of Organization	:	Test Org of ARH	
Branch Name	:	Narayanganj sadar branch, Narayanganj Sadar,	Narayanga
■ Types of Loan			
01. Category	:	Select	-
02. Sub-Category	:	Select	-
LD During this Half Year			
03. Pricipal	:		
LRc During this Half Year			
04. Pricipal			
05. Service Charge	:		
R I D in this Half Voor			
06. Principal	2		
07. Service Charge			
	2		
Amount of Loan between 1 and 30 days			
08. Watchful	:		
Amount of Loan between 31 and 180 days			
09. Sub-Standard	:		
Amount of Loan between 181 and 365 days			
10. Doubtful	:		
Amount of Loan Avobe 365			
11. Bad Loan	:		
12 Amount of Advance Installment at the end			
of this Half Year	:		
13. Balance of Loan Loss Provision at the end	:		
 Cumulative Loan Dispursement after the end (14. Pricinal 	ort.	ns nan rear	
a tri malpar	-		
Cumulative Loan Collection after the end of th	nis	lalf Year	
15. Principal	:		
16. Service Charge	:		
Balance of Loan at the end of the Half Year			
17. Principal	5		
18. Service Charge	:		
19. Cumulative Written-off Loan at the end of this Half Year	:		

Figure 3.1: Branch wise Loan Information

- 16. Enter the Amount of Loan Above 365 (Balance of Loan Loss Provision at the end of this Half Year)
- 17. Enter the Cumulative Loan Disbursement after the end of this Half Year (Principal)

- 18. Enter the Cumulative Loan Collection after the end of this Half Year (Principal)
- 19. Enter the Cumulative Loan Collection after the end of this Half Year (Service Charge)
- 20. Enter the Balance of Loan at the end of the Half Year (Principal)
- 21. Enter the Balance of Loan at the end of the Half Year (Service Charge)
- 22. Enter the Balance of Loan at the end of the Half Year (Cumulative Written-off Loan at the end of this Half Year)

3.1.2 Classification of Loan Disbursement and LO by Size

- 1. Period
- 2. Name of Organization
- 3. Branch Name
- 4. Select the Loan Disbursement (Principal) from dropdown list
- 5. Enter the Number of Borrowers (Male)
- 6. Enter the Number of Borrowers (Female)
- 7. Enter the Total Loan Disbursement Amount (Principal)
- 8. Enter the Loan Outstanding (Principal)

Period	: Jan/2016 to Jun/20	016
Name of Organization	: Test Org of ARH	
Branch Name	: Narayanganj sada	ar branch, Narayanganj Sadar, Narayanga
01. Loan Disbursement (Principal)	:Select	
Number of Borrowers		
02. Male	:	
03. Female	:	
04. Total Loan Disbursement Amount (Pri	ncipal) :	
05 Loop Outstanding (Principal)		

Figure 3.2: Classification of Loan Disbursement and LO by Size

3.1.3 Different Types of Loan and Their Service Charges

- 1. Period
- 2. Name of Organization
- 3. Branch Name
- 4. Select the Types of Loan (Category) from dropdown list
- 5. Select the Types of Loan (Sub-Category) from dropdown list
- 6. Enter the Number of Borrowers
- 7. Enter the Loan Balance (Principal)
- 8. Enter the Tenure of the Loan
- 9. Enter the Total Number of Installments

ifferent Types of Loan and Their Servio	ce Charges User Id: anis113@yahoo	.com
Period	: Jan/2016 to Jun/2016	
Name of Organization	: Test Org of ARH	
Branch Name	: Narayanganj sadar branch, Narayanganj Sadar, Narayan	iga
Types of Loan		
01. Category	:Select	-
02. Sub-Category	:Select	•
03. Number of Borrowers	:	
04. Loan Balance (Principal)	:	
05. Tenure of the Loan	•	
J6. Total Number of Installments	:	
 Declared Rate of Service Charge(% Declining) 	:	

10. Enter the Declared Rate of Service Charge(% Declining)

Figure 3.3: Different Types of Loan and Their Service Charges

Head Office will collect the Branch wise Loan Information to verify all branch data and finally submit all information to MRA. Respective Head office can also monitoring the pending Branch information of MFI.

		User Id: anis:	112@yahoo.com
ranch wise Loan Information			
ata Period : Jan/2016 to Jun/2	2016		
ame of Organization : Test Org of ARH			
Submitted			
Search By Period	• :		Search
No data is available!			
Pending			
Pending Search By Period	• :		Search
Pending Search By Period Branch Name	• : Category	Sub-Category	Search Action
Pending Search By Period Branch Name Narayanganj sadar branch	Category General MC	Sub-Category Agriculture	Search Action Edit Details
Pending Search By Period Branch Name Narayanganj sadar branch	Category General MC	Sub-Category Agriculture	Search Action Edit Details
Pending Search By Period Branch Name Narayanganj sadar branch		Sub-Category Agriculture ending Branches	Search Action Edit Details

Figure 3.4: Branch wise loan information interface monitoring by Head Office

3.2 Savings Information

3.2.1 Branch wise Savings Information

- 1. Period
- 2. Name of Organization
- 3. Branch Name
- 4. Select the Type from dropdown list
- 5. Select the Name of Different Savings or Deposit Scheme from dropdown list
- 6. Enter the Number of Depositors/Savers (Male)
- 7. Enter the Number of Depositors/Savers (Female)
- 8. Enter the Savings Balance at the Starting of this Half Year
- 9. Enter the Savings Collection in This Half Year
- 10. Enter the Savings Withdrawal in This Half Year
- 11. Enter the Interest Payable in This Half Year
- 12. Enter the Total Interest Paid in This Half Year
- 13. Enter the Declared Interest Rate (%)

Period	• lan/2016 to lun/2016
	. Jan/2010 to Jun/2010
Name of Organization	: Test Org of ARH
Branch Name	: Narayanganj sadar branch, Narayanganj Sadar, Narayanga
01. Type	:Select 🔻
02. Name of Different Savings or Deposit Scheme	:Select
Number of Depositors/Savers	
03. Male	:
04. Female	:
05. Savings Balance at the Starting of this Half Year	:
06. Savings Collection in This Half Year	:
07. Savings Withdrawal in This Half Year	:
08. Interest Payable in This Half Year	:
09. Total Interest Paid in This Half Year	3

Figure 3.5: Branch wise Savings Information

3.2.2 Savings Information on Savings Size

- 1. Period
- 2. Name of Organization
- 3. Branch Name
- 4. Select the Size of Savings from dropdown list
- 5. Enter the Number of Savers
- 6. Enter the Balance of Savings Mobilized

avings Information on Savings Size	User Id: anis113@yahoo
Period	: Jan/2016 to Jun/2016
Name of Organization	: Test Org of ARH
Branch Name	: Narayanganj sadar branch, Narayanganj Sadar, Narayan
Size o <mark>f Savings</mark>	:Select
Number of Savers	:
Balance of Savings Mobilized	:

Figure 3.6: Savings Information on Savings Size

Head Office will collect the Branch wise savings Information to verify all branch data and finally submit all information to MRA. Respective Head office can also monitoring the pending Branch information of MFI.

Search	n By Period	• :		Search	
Branch Name	Туре	Name of Savings/Deposit Scheme	Number of Male Savers	Number of Female Savers	Action
Narayanganj sadar branch	Saver's with Loan in Reporting Date	Compulsory	5	5	Details
Narayanganj sadar branch	Saver's with Loan in Reporting Date	Voluntary	1	1	Details
Narayanganj sadar branch	Saver's without Loan in Reporting Date	Compulsory	0	0	Details
Dhaka office	Saver's without Loan in Reporting Date	Voluntary	0	0	Details
Dhaka office	Saver's with Loan in Reporting Date	Compulsory	0	0	Details
Gazipur Sadar	Saver's with Loan in Reporting Date	Compulsory	1		Details
Pending					

Figure 3.7: Branch wise Savings information interface monitoring by Head Office

Chapter 4: Other Activities

4.1 Other Activities

MFI operates different types of financial products other than Loan and Savings. These products include Risk Fund, Training, Foreign Remittance, Welfare Activities etc. The Risk Fund is an insurance service operated by MFI for the benefits of its members. Welfare Activity is basically community service provided by MFI at free of cost for the benefits of its members. Foreign Remittance is another financial service which can be run by the MFI for their members at the cost of some service charge defined by MFI. Any MFI can also run different types of trainings for the benefits of its members or its staffs. Other Activities has maintained and monitor these financial activities. It provided facilities to capture and update branch wise and monthly information related to Risk Fund (Risk Fund Type, Number of Client, Number of Claims Settled, Number of Claims Pending, Cost of Pending Claims, Premium Amount Paid etc.), Training (Training Type, Number of client, Amount of Foreign Currency, Sending Country, Income, Commission Rate etc.), Welfare Activities (Count, Expenditure, Any Income etc.) etc. This module also have the capabilities to define a new product. There descriptions are given in the following section.

4.1.1 Risk Fund Details

- 1. Period
- 1. Name of Organization
- 2. Enter the Opening Balance of Risk Fund (BDT.)
- 3. Enter the Closing Balance of Risk Fund (BDT.)
- 4. Enter the Fund Accumulated within Period (Amount in BDT.)
- 5. Enter the Risk Coverage within Period (Amount in BDT.)
- 6. Enter the Number of Risk Coverage (Borrower)

Period	: Jan/2016 to Dec/2016	
Name of Organization	:Select	•
Opening Balance of Risk Fund(BDT.)		
Closing Balance of Risk Fund(BDT.)	:	
Fund Accumulated within Period(Amount in BDT.)	:	
Risk Coverage within Period (Amount in BDT.)	:	
Number of Risk Coverage(Borrower)		

Figure 4.1: Risk Fund Details

4.1.2 Insurance Details

- 1. Period
- 2. Name of Organization
- 3. Select the Type of Insurance from dropdown list

- 4. Select the Source of Fund from dropdown list
- 5. Enter the External Insurance Company Name
- 6. Enter the External Insurance Company Address
- 7. Enter the Opening Balance of Insurance (BDT.)
- 8. Enter the Closing Balance of Insurance (BDT.)
- 9. Enter the Total Premium Amount (in reporting period)
- 10. Enter the Premium Rate
- 11. Enter the Total Claims Settled (Number of Borrowers)
- 12. Enter the Total Claims Settled (Amount Total in BDT.)

Period	: Jan/2016 to Dec/2016	
Name of Organization	:Select	•
ype of Insurance	:Select	•
Source of Fund	:Select	•
External Insurance Company Name	:Select	-
External Insurance Company Address	:	
Opening Balance of Insurance(BDT.)	:	
Closing Balance of Insurance(BDT.)	:	
Fotal Premium Amount(in reporting period)	:	
Premium Rate		
Fotal Claims Settled (Number of Borrowers)	:	
Total Claims Settled (Amount Total in BDT.)		

Figure 4.2: Insurance Details

4.1.3 Welfare Activity Details

- 1. Period
- 2. Name of Organization
- 3. Select the Name of Activity from dropdown list
- 4. Enter the Source of Fund
- 5. Enter the Surplus from Microfinance (BDT.)
- 6. Enter the Surplus from Other activities (BDT.)
- 7. Enter the Own Fund (BDT.)
- 8. Enter the Donation (BDT.)
- 9. Enter the Others (BDT.)
- 10. Enter the Covering Areas
- 11. Enter the Number of Beneficiaries
- 12. Enter the Duration of Activities
- 13. Enter the Expenditure for the Welfare Activity
- 14. Enter the Surplus/Deficit from Activity

Period	: Jan/2016 to Dec/2016	
Name of Organization	:Select	-
Name of Activity	:Select	-
Source of Fund	:	
Surplus from Microfinance (BDT.)		
Surplus from Other activities (BDT.)	:	
Own Fund (BDT.)	:	
Donation (BDT.)	-	
Others (BDT.)	:	
Covering Areas	:	
Number of Beneficiaries	:	
Duration of Activities	:	
Expenditure for the Welfare Activity	:	
Surplus/Deficit from Activity	-	

Figure 4.3: Welfare Activity Details

4.1.4 Remittance Details

- 1. Period
- 2. Name of Organization
- 3. Enter the Number of Clients Covered
- 4. Enter the Remitted Amount (BDT.)
- 5. Enter the Commission From Remittance
- 6. Enter the Linked Banks

emittance Details		
Period	: Jan/2016 to Dec/2016	
Name of Organization	:Select	•
Number of Clients Covered	:	
Remitted Amount (BDT.)	:	
Commission From Remittance	:	
Linked Banks		

Figure 4.4: Remittance Details

4.1.5 Individual Training Details

- 1. Period
- 2. Name of Organization
- 3. Select the Training Type from dropdown list
- 4. Select the Training Participant Type from dropdown list

- 5. Enter the Total Number of Participant
- 6. Select the Training Course On from dropdown list
- 7. Enter the Cost from General Fund
- 8. Enter the Cost from Microfinance
- 9. Enter the Cost from Donation
- 10. Enter the Name of other Sources
- 11. Enter the Cost from Other Source

ndividual Training Details	Use	r Id: mra(admin
Period	: Jan/2016 to Dec/2016	
Name of Organization	:Select	•
raining Type	:Select	•
raining Participant Type	:Select	•
otal Number of Participant	=	
raining Course On	:Select	•
Cost from General Fund	3	
Cost from Microfinance	-	
Cost from Donation	:	
Name of other Sources	:	
Cost from Other Source	:	

Figure 4.5: Individual Training Details

4.1.6 Training Summary

- 1. Period
- 2. Name of Organization
- 3. Enter the Total Number of Participant
- 4. Enter the Cost from General Fund
- 5. Enter the Cost from Microfinance
- 6. Enter the Cost from Donation
- 7. Enter the Name of other Sources
- 8. Enter the Cost from Other Source

ranning Summary		
Period	: Jan/2016 to Dec/2016	
Name of Organization	:Select	•
otal Number of Participant	=	
Cost from General Fund	=	
Cost from Microfinance	=	
Cost from Donation	:	
lame of other Sources	:	
Cost from Other Source		

Figure 4.6: Training Summary

4.1.7 Mobile Banking

- 1. Period
- 2. Name of Organization
- 3. Enter the Amount (BDT.)

Iobile Banking	User Id: mra(admin)
Period	: Jan/2016 to Dec/2016
Name of Organization	:Select
Amount (BDT.)	

Figure 4.7: Mobile Banking

Chapter 5: Event Viewing and Access Control

5.1 Event Viewing and Access Control

Security and access control is a major issue in designing and developing the Microfinance Information Database Management System (MFI-DBMS). The systems has been developed to support application based, database level and operating system based authentication for proper controls. All information has been encrypted during their flow between user machine and the server to implement best security from intruders.

5.2 Change Password

MFI administrator can change password in any stage.

Change Password	User Id: mra(admin)
User Id :	*
Current Password :	
New Password :	(at least 4 characters) *
Confirm New Password :	*
	Can't read? Reload Enter security code shown above:
	*
	Close Save

Figure 5.1: Change Password